

From field: COMPASS Online (dcshaymarket.com)
Subject: Important changes to COMPASS Online

Dear COMPASS Online User,

Following on from my email before Christmas, I am pleased to tell you about further developments to COMPASS Online. These changes affect the information displayed about planning appeals and are designed to make it easier to decide if you wish to download the full planning appeal. Exact details about the changes are given below and will come into effect on 15th March. Your access to COMPASS Online may therefore be disrupted over the weekend of the 13th/14th March.

Display Results Changes

When entering a search term, the system returns a display of results containing a summary of each appeal. This is the Display Results screen. These results are designed to show you in brief the key facts about each appeal in order for you to check the relevance of the results, based on your search criteria. To assist in this, we have added some additional fields, the inspector's decision (Allowed/Dismissed etc) and a flag to alert you if the case has subsequently gone to court. We have removed some fields to continue to keep the display short including those relating to specific location and dates. This does not affect the search criteria, so if you have searched a specific location or date, all results will match this criteria.

Further Details Display

If, having looked at the Display Results screen, you need more information in order to decide if the appeal is relevant or not, you can click on the DCS number at the top of the record to see the Further Details Display. Previously the cost of this display was the same as for the appeal but with some amendments to make this display more useful, this will now be **free of charge**. As well as all the abstracts for this appeal and any court case information, we now show details of the various index terms our COMPASS analysts have applied to the appeal. This enables you to quickly see what the main issues are, without having to read the appeal description. These index terms can also be used by our full COMPASS subscribers to find similar appeals. Simply click on the DCS Number, date or authority of the appeal in the Display Results screen to see this display.

To see samples of both these display options, visit the COMPASS Online website www.compasssearch.co.uk and click on the What's New button.

The above changes are designed to help you decide if you wish to purchase a full copy of the planning appeal, however for those people wishing to carry out regular and comprehensive subject searching of appeals, you may wish to consider subscribing to COMPASS Online. The main benefits of becoming a subscriber are as follows:

- Easier, quicker searching of appeals using the indexing provided by the COMPASS Analyst team, focusing on the main issues of the case
- Comprehensive searching, avoid missing any appeal by using the COMPASS Analyst's expertise to pull together all appeals on the same issues
- Value for money as downloads are included as part of your subscription, Platinum subscribers may view any appeal decision at no extra charge

If you have any questions about the above changes or would like more information on becoming a subscriber, please call customer services on 01452 835 820 or email dcshaymarket.com.

Best regards,

Martin Shingler
DCS Editor

PS if you have received this email more than once please contact us immediately so we can amend your details on our subscription database.