

Developments to COMPASS Online

All users

Use Class

You will now be able to search your appeals using the use class search function. This change replaces the existing key word search option, allowing you to produce more comprehensive and accurate search results. A description of the use classes is available online by clicking the question mark next to the use class search box in the quick search area.

DCS reference number

Users can search appeals using the DCS 9 digit reference number with or without the hyphen. This has been a popular request from our DCP subscribers and I hope this change in the search facility will allow faster and easier returns on results.

Top 10 List

I would also like to draw your attention to the top 10 download option on the home page. This facility displays the top 10 download decisions in the past 7 days meaning you can keep ahead of what your colleagues and the sector are viewing without having to conduct extensive research of your own.

Historical cases

Where we only have a paper copy of a decision letter the option to download the decision will now not be available. If you require this decision please contact the office and we will either make the letter available for download as soon as possible or for a small fee we will email a copy to you immediately.

Annual subscribers

As an annual bronze, silver, gold and platinum subscriber you have access to our comprehensive search engine. We have now re-written many of the code descriptions, in particular, the development, legal and issue code descriptions. This will allow you to access more understandable codes and enable you to easily refine your search saving you time and money.

Expert search

The expert search facility allows users to create complex Boolean, wildcard, grouping and proximity searches. Access to the expert search facility is now only available to clients with an annual subscription to [COMPASS Online](#).

I hope the above changes show the commitment DCS have to providing you with the most cost effective, time saving appeals resource. In January, we hope to make further announcements about the development of display options on [COMPASS Online](#).

If you would like to discuss the above changes please contact your account manager or call customer services on 01452 835 820 or email dcshaymarket.com.